

PKU
Provider Bulletin
Phenylketonuria (PKU) Program
Statewide Implementation

July 1, 2005

Effective July 1, 2005, the Department of Health's PKU Program will be implemented statewide for their 300 cardholders.

The Department of Health has mailed these cardholders their PKU card with a letter reminding them of the PKU Pharmacy they have chosen.

These Department of Health cards contain the cardholder's name, eligibility period and the phenylketonuria (PKU) condition.

<p>JANE DOE</p> <p>Eligibility: 7/01/2005 to 6/30/2006</p> <p>Condition: PHENYLKETONURIA (PKU)</p>

Important: The PKU Program uses the cardholder's social security number for claims processing, HIPAA rules prevent this number from being displayed on the identification card.

Providers should request this number from the cardholder or contact Provider Services for this information.

It is vital that these cardholders obtain this formula. If you are presented with a PKU card and have any questions about submitting a claim for PKU formula, please contact Provider Services at 1-800-835-4080.

Note:

- PKU cardholders whose other insurance denies coverage for the formula should have the entire amount submitted to the Program.
- PKU cardholders do **not** have a copay.