

PACE / SPBP / CRDP

PROVIDER BULLETIN

March 16, 2012

April 21, 2012

IMPLEMENTATION

On Saturday, April 21, 2012 PACE will begin accepting NCPDP vD.Ø on its new processing platform. Claims submitted for PACE, CRDP, SPBP and all ancillary programs administered by the Department of Aging are to continue to be submitted in NCPDP v5.1 until that date. Claims submitted in D.Ø before April 21, 2012 will deny.

D.Ø IMPLEMENTATION DAY -- Saturday, April 21, 2012

- ✓ PACE will begin accepting claims at 8AM instead of 7AM. (This is only for April 21.)
- ✓ Partial fills will be accepted.
- ✓ Compounds must be submitted using the compound segment. Claims submitted with *only* the NDC of the most expensive legend ingredient will deny.
- ✓ Only OCC (Other Coverage Codes) 1 through 4 are accepted. Claims using OCC 5 or higher will deny with NCPDP Error 13: "M/I Other Coverage" Code.
- ✓ PACE D.Ø specifications require the prescriber's NPI for all claims unless the cardholder's primary plan requires the prescriber's DEA.
 - There will be a "grace period" until May 21, 2012 to permit providers to update cardholder records with the prescriber's NPI number.
- ✓ A new more detailed call tracking system is also being installed on implementation day. Providers will now be asked for their name and, if not displayed on the incoming call, a call-back number.

Providers receiving their R/A's via FTP will receive their FTP in the 835-5010 format beginning with the Remittance Advice of May 11, 2012.

Any questions concerning this implementation may be directed to Provider Services at 1-800-835-4080.