

# PACE

## PROVIDER BULLETIN

August 10, 2012

### **NCPDP ERROR 70:**

### **PRODUCT/SERVICE NOT COVERED**

The PACE and SPBP/ADAP programs have few drugs that are not reimbursable. Providers receiving a denied claim with the NCPDP Reject Code “70: PRODUCT/SERVICE NOT COVERED” should contact Provider Services *especially if* the cardholder has had the medication reimbursed in the past.

Although the Reject Message states the “PRODUCT /SERVICE (is) NOT COVERED”, the denial may be a result of the specific submitted NDC not appearing on the program’s drug file.

**IMPORTANT:** Claims submitted for products manufactured by pharmaceutical companies refusing to participate in the Commonwealth’s Manufacturers Rebate Program are denied with the NCPDP Reject Code “AC: PRODUCT NOT COVERED, NON-PARTICIPATING MANUFACTURER.”

Questions may be directed to Provider Services at 1-800-835-4080.