

PACE

PROVIDER BULLETIN

May 10, 2013

Compound Claims Processing Enhancement

Effective Monday, May 13, 2013 new messaging has been incorporated into the processing of compound claims that deny for NCPDP Error 70, "Product/Service Not Covered."

Since compounds are submitted with the NDC of each ingredient, if one of the NDC's is not on our (Redbook) file, the claim denies with NCPDP Error 70.

ENHANCEMENT:

Compounds that reject for NCPDP Error 70, "Product/Service Not Covered" will now be accompanied by NCPDP Error 34, "M/I Submission Clarification Code."

The following messaging will also appear in the additional Messaging Field:

"See Code 8 Submiss[ion] Clarification 420-DK."

Code "8" of the Submission Clarification Code is defined as "*Process Compound for Approved Ingredients.*"

The intent of this enhancement is to remind providers that the option exists to direct the program to process and price the compound using the NDC's of the ingredients that are on our file. If this option is chosen, and the claim is resubmitted, the NDC that is not on file will be excluded from the pricing and, if no other errors are found, the claim will pay.

Questions may be directed to Provider Services at 1-800-835-4080.