

PACE/CRDP/SPBP

PROVIDER BULLETIN

September 20, 2013

Program Compliance Reminder

Providers are reminded that claims will be disallowed on audit if:

- The original prescription does not contain the date it was written. Prior to the dispensing of all new or refills of prescription drugs, the pharmacist shall review the original written prescription for noncompliance with prescription writing standards and date the prescription if the prescriber has not dated it. The pharmacist shall use his/her best professional judgment when dating the prescription.

Stamped dates, dates on prescription faxes and electronically transmitted prescription dates are all acceptable.

Letters from the physician's office obtained after the audit has been conducted or copies of dated pharmacy computer labels **will not be accepted** as proof of the date the prescription was written.

- The paid claim contains an incorrect prescriber identification number. Corrected prescriber identification numbers **will not be accepted** after completion of the audit. An accurate prescriber identification number is essential to monitor physician prescribing patterns and to conduct meaningful and efficient review activities.
- The required documentation for either an oral or a written prescription is not at the pharmacy at the time of the audit. Prescription documentation **will not be accepted** after completion of the audit.

Questions may be directed to Provider Services at 1-800-835-4080