

PACE

PROVIDER BULLETIN

March 18, 2020

Early Refill Edit

Due to concerns related to COVID-19, Early Refill Exceptions may temporarily be granted to allow cardholders to obtain their medication earlier than usually allowable by the programs guidelines.

- **If a rejection for Early Refill (NCPDP Reject Code 88- DUR Reject Code) is received, the pharmacy must contact the helpdesk to determine if an override is able be completed.**
- **Early Refills for controlled substances will be considered on a case by case basis.**

Questions may be directed to Provider Services at 1-800-835-4080.