

PACE/CRDP/SPBP PROVIDER BULLETIN

March 30, 2022

Program Update

Effective immediately, any prescription over \$3000 dollars may be subject to individual audit.

- A fax request, detailing specific prescriptions requested, will be sent to the provider.
 - This request will be sent to the fax number on file with the program for the dispensing pharmacy.
- The provider must fax the requested prescription(s) back to the Program **within 7 business days**.
 - **If the requested prescription(s) is not received within 7 business days**, the claim will be reversed.

REMINDER regarding Desk Audits:

- Providers have **45 days** from the audit notification letter to submit the requested documentation
 - **If the documentation is not received within 45 days**, the claims will be disallowed in an audit.

Questions may be directed to Provider Services at 1-800-835-4080.